

E-gen LLC is a registered company in both countries, Sri Lanka and the USA, to provide the right people with the right skills and experiences in offering the client a premium experience in the world of businesses. The clients are able to get virtually extended teams for needed positions meeting their work plans

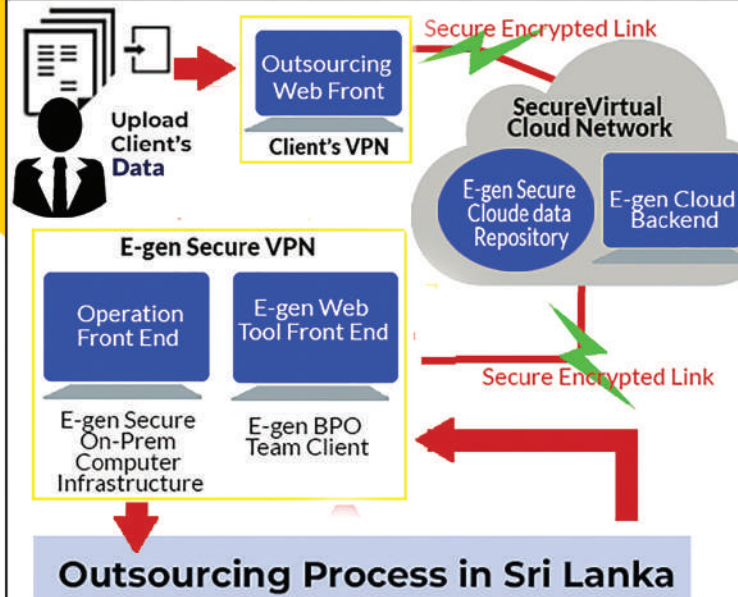
The company was founded by some of the pioneers in the field of Information Technology with decades of experience, accompanied by experts in the field of business process outsourcing.

Our team in the USA comprises professionals in the areas of Information Technology, marketing and business operations who hold the responsibility to manage, coordinate and promote Egen BPO service throughout the USA.

Our team in Sri Lanka consists experts in information technology, human resource management and business process outsourcing, handling and managing the BPO services and activities within Sri Lanka to assure the best quality services for our clients.

Together with our expertise and experience, Egen BPO services guarantees to provide quality and reliable business process outsourcing services and solutions to our global clients. Our team is determined to offer the best to our clients in many outsourcing aspects as mentioned above

E-gen secure VPN system is ensuring all client information remains safe



Contact Us



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Enjoy a world-class outsourcing experience.

Cost -Effective Business Process Outsourcing



Offering a truly premium experience of **Business Process Outsourcing** services and solutions.

Business outsourcing services hold a major place in today's world of business due to their ability to let the main focus of businesses be directed at their major goals, hence reducing the total work load and increasing the productivity of the operations in a business.

The labor cost in Sri Lanka is just a fraction of what, it normally does in western countries. **Most BPO companies based in Sri Lanka offer low labor costs with quality services**, since the cost of living in the country is way lower than that of the developed countries. The benefits extracted from these services go both ways. Thus, Sri Lanka can be named as a better alternative amongst other Asian countries.

Egen BPO services offers a wide range of guaranteed and quality Business Outsourcing Services to assist businesses in proceeding with their business operations, efficiently and effectively.

BENEFITS



Cost Savings

Presence of
Experienced Professionals

Ability to Focus
on the Core-business

Access to the Latest Technology

OUR Services

Data and Document Digitizing

eBooks Conversion, Document Scanning, Digitization of Books, Catalogs, Newspapers, Reports, Invoices, Statements, Receipts, Journals, Directories, Financial Documents, Forms and Ledgers Etc.

Call Center

Providing customized call center solutions. customer inquiry calls, technical helpdesks, telemarketing, email and chat support,

Data Processing

Online form processing for databases and backend data processing, data conversion of raw data into PDF, HTML, Word or other relevant formats.

Content Writing

Blog writing, web content writing, item description of ecommerce websites, copywriting, drafting email and script writing for video content,

Image Processing

Image scaling and cropping, Image color correction, image conversion, image cleaning and coloring etc.

Video Editing & Captioning

You Tube videos, educational, TV commercials, documentaries etc. audio and video transcribing and captioning.



SERVICE ASSURANCE

- High Confidentiality and Security for Data
- Service Level Agreement Assurance
- Multi-level Quality Assurance.
- Round-the-clock Customer Support
- Convenient File Transfer Options
- Delivery Time Assurance
- Free Trial for Each Clients

